U.S. DEPARTMENT OF COMMERCE

Bureau of the Census Seattle Regional Census Center Bothell, WA 98011

INTERNAL RECRUITING BULLETIN:

Assistant Manager for Quality Assurance-Tacoma

HOW TO APPLY

STEP ONE- Testing:

- Contact the 2010 Census Jobs Line at (866) 861-2010, to schedule an appointment to take the Census Supervisor Test (D-270). If you have already taken and passed the Supervisor Test (within the last two years), you do not need to take the test again.
- **❖** Applicants MUST bring the following documentation to the testing session:
 - Two forms of <u>current</u> acceptable identification (one must be a government issued picture ID). A list of acceptable identification has been provided below.
 - o List of <u>three</u> references (personal or professional)- name, phone number and address.
 - o DD-214, Certificate or Release or Discharge from Active Duty (*if applicable*); the document must include the type of discharge (e.g. Honorable, General).
 - SF-15, Application for 10-Point Veteran Preference (if applicable) and supporting documentation.
- ❖ Applicants will complete the following forms at the testing session:
 - o BC-170D, Census Employment Inquiry
 - o I-9, Employment Eligibility Verification
 - o D-237, Certificate of VSIP or "Buyout" (if applicable)
 - o D-270, Census Supervisor Test

STEP TWO- Application:

- Submit required application materials by mail:
 - OF-612, Optional Application for Federal Employment (PDF version is available on our Regional website, or at OPM.gov), or a Resume (any format). The following must be included on the OF-612 or Resume:
 - Recruiting Bulletin number (e.g. AF-10-2010-AMQA-01TAC-INT) & title of position.
 - Your full name (first, middle & last), mailing address (including zip), day and evening phone numbers (with area code), and e-mail address.

- List of your work duties and accomplishments relating to the job for which you are applying; paid and non-paid related work experience. For each work experience include: job title, series/grade (if Federal employment), duties and accomplishments, employer's name and address, supervisor's name and address, starting and ending dates (month/year), hours per week (full-time or part-time), salary, and indicate if we may contact your current supervisor/employer.
- <u>Evaluation Criteria Statement-</u> A guide to help you complete the Evaluation Criteria Statement has been provided below.
- OF-306, Declaration for Federal Employment- A PDF version is available on our Regional website, at OPM.gov, or at the testing sites.
- <u>Employment References Worksheet-</u> See attached worksheet. This worksheet is in addition to the one completed at the testing session.
- Disabled veterans or any other applicants eligible for non-competitive appointments, should specify their special eligibility on the application. Individuals with a disability may request reasonable accommodations by contacting the LCO Recruiting Dept. (listed above).
- Failure to provide the required application materials and information may result in the loss of consideration.
- ❖ If you have questions regarding the <u>Application</u> process, please call Jennifer Marshall at (425) 908-4097.

STEP THREE- Application Submission:

❖ Application materials must be submitted, by mail or hand-delivered, to the address below:

U.S. Census Bureau

Attn: Jennifer Marshall

19820 North Creek Parkway

Suite 100

Bothell, WA 98011

Testing & Application Deadline:

To receive consideration- (1) Applicants <u>must complete</u> the testing process by the Closing Date listed in the announcement. (2) Applicants must be a <u>current</u> Seattle RCC or Tacoma LCO employee at the time of application, and throughout the hiring process. (3) The required application materials, as listed above, <u>must be submitted by mail, courier, or hand-delivered</u> - *do not* turn in your application directly to the Local Census Office. (4) Applications <u>must be **received**</u> by the Closing Date listed in the announcement- late applications will not receive consideration.

EXAMPLES OF ACCEPTABLE IDENTIFICATION

The following is an *example* list of acceptable identification documents. These documents will be used to: 1) establish your identity, and 2) your employment eligibility. You are required to provide **two** documents, **one document from list A and one document from list B**.

Provide <u>one</u> picture identification: Must be a Federal or State issued ID with your picture on it. Must be a valid ID- *unexpired*. Some examples include, but are not limited to:

- U.S. Passport or U.S. Passport Card
- Driver's License or State ID card
- U.S. Military card or Military dependent's ID card
- Photo ID issued by federal, state, or local government agencies or entities

Second identification- Some examples include, but are not limited to:

- U.S. Social Security card
- Original, or certified copy of a birth certificate issued by a state, county, municipal, authority or outlying possession of the United States bearing an official seal.
- Native American tribal document
- U.S. Citizen ID card (Form I-197)

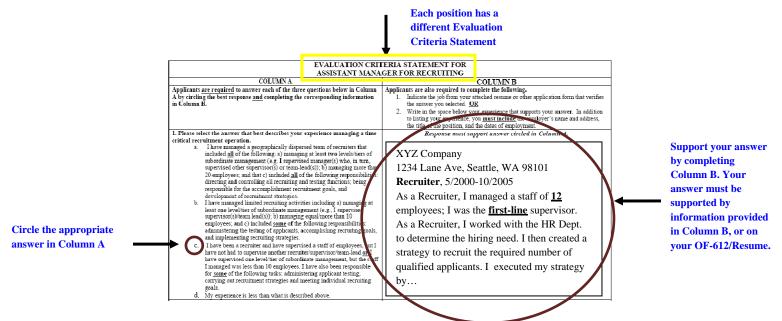
EVALUATION CRITERIA STATEMENT-TIPS

- You <u>must</u> complete the Evaluation Criteria Statement.
- ❖ In "Column A", circle the answer which best fits your experience; circle an answer for all three questions.
- In "Column B":

Α

В

- Write the specific name of the position (as listed on your OF-612/Resume), for all three questions, which supports your answer; or
- If your supporting experience is not listed on your OF-612/Resume, write the employer's name & address, title of position, dates of employment, and a <u>detailed</u> description of the experience which supports your answer
- Your answer to all three questions <u>must</u> be supported by: your OF-612/Resume, <u>OR</u> by a complete description in Column B. Failure to support your answers with a detailed description of your experience, may result in a lower rating, or loss of consideration.
- When describing your experience on the OF-612/Resume, or in Column B- include the actual (or estimated) number of employees you supervised. Also include the level of management you worked at (i.e. General Manager, First-Line Supervisor...), the number of management levels, and a detailed answer for each part of the question.



ADDITIONAL INFORMATION

- ❖ This is a Mixed-Tour work schedule that may be changed from full-time, part-time, or intermittent to accommodate fluctuating workloads.
- Candidates selected for these positions must sign agreements outlining the conditions of employment prior to the appointment.
- Payment of relocation expenses IS NOT authorized.
- ❖ You will be required to complete a Declaration of Federal Employment (OF-306) to determine your suitability for Federal employment and to authorize a background investigation. You will also be required to sign and certify the accuracy of all the information in your application. If you make false statements in any part of your application, you may not be hired; or you may be fired after you begin work; or you may be fined or jailed.
- Public law requires all new appointees to present proof of identity and employment eligibility (e.g., U.S. citizenship).
- ❖ If selected, male applicants born after 12/31/59 must confirm their selective service registration status.
- Applicants must be 18 years of age or older to be hired.
- Retired Civilian Federal Annuitants are encouraged to apply; pay off-set waivers are approved on a case by case basis at the Regional level for LCO Manager positions.
- ❖ Veteran's Preference –Applicants who do not provide the supporting documentation for the 10point preference, but do provide the documentation for the 5-point preference, will receive the 5point preference only (until the documentation for the 10-point preference is received).
- Please note that Veteran's Preference does not apply to internal applications.
- Use of any Government agency envelopes to file job application is a violation of Federal laws and regulations. Applications submitted in Government envelopes will not be accepted.

THE U.S. DEPARTMENT OF COMMERCE IS AN EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER

THIS CENSUS BUREAU DOES NOT DISCRIMINATE IN EMPLOYMENT ON THE BASIS OF RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN, POLITICAL AFFILIATION, SEXUAL ORIENTATION, MARITAL STATUS, DISABILITY, AGE, MEMBERSHIP IN AN EMPLOYEE ORGANIZATION, OR OTHER NON-MERIT FACTOR

U.S. DEPARTMENT OF COMMERCE

Bureau of the Census Recruiting Bulletin

ISSUE DATE: February 2, 2010 Recruiting Bulletin No. AF-10-2010-AMQA-01TAC-INT

CLOSING DATE: February 17th, 2010 Seattle Regional Census Center

Bothell, WA

POSITION TITLE: Assistant Manager for Quality Assurance (AMQA)

PAY RATE: \$25.00 per hour

NUMBER OF VACANCIES: One

EXCEPTED SERVICE APPOINTMENT: Schedule A Appointment, not-to-exceed one year, with the possibility of

extension until 9/25/2010.

WORK SCHEDULE: This is a temporary Full-time position. The incumbent of this position is

covered by the mixed-tour employment program.

DUTY LOCATION: Tacoma, WA

AREA OF CONSIDERATION: Internal- All current Seattle Region RCC employees, and all current

employees of the Tacoma LCO #2743.

DUTIES: The incumbent works closely with and advises the Assistant Manager for Field Operations and the Local Census Office Manager on compliance with pre-established quality assurance goals and procedures for all field data collection operations in the ELCO/LCO. In the advisory role, works with ELCO/LCO operational reports and materials to monitor the quality of data collection processes, performance, and completed field data collection materials. Meeting regularly with the Assistant Manager for Field Operations and the LCO Manager, the incumbent confirms, changes, and supplements their awareness of quality compliance for field data collection operations. In these meetings, the incumbent reports on the progress of the QC operations and identifies and reports quality problems or concerns within the pre-established standards in a clear and timely manner. Suggests remedial action or alternatives to resolve problems. Directly supervises ELCO/LCO office staff that review completed data collection forms, listings, and other hand-filled documents. Has direct supervision of both ELCO/LCO office and field staff that conduct among others, Non-response Follow-up, Address Canvassing, and Coverage Follow-up data collection quality control operations. The incumbent is responsible for accomplishing production and quality goals for the ELCO/LCO office data collection review and field quality control data collection operations under their supervision. In the execution of these duties, assures timely completion of assigned tasks and efficient utilization of resources. The incumbent acts as the principal technical advisor on quality assurance aspects of field data collection operations in the ELCO/LCO.

QUALIFICATIONS: To qualify for this position, you MUST

- Pass the written Census Supervisor Test (D-270); and
- Have at least the minimum experience in each of the three areas contained in the Evaluation Criteria Attachment. Your experience for all three must be at least at the level described as "c" in the attachment. If you do not have that level of experience for any one of the questions, you are not qualified for the position. For each of the three Evaluation Criteria Statements, select the letter that best describes your experience. You must have experience in all aspects (each part of the question) of the work described, in order to claim credit for any given level. If you do not meet any part of the description for a level, you may not take credit for it and must chose one of the lower levels that you do meet in full.

EVALUATION CRITERIA	STATEMENT FOR		
ASSISTANT MANAGER FOR QUALITY ASSURANCE			
COLUMN A	COLUMN B		
Applicants <u>are required</u> to answer each of the three questions below in Column A by circling the best response <u>and</u> completing the corresponding information in Column B.	 Applicants are also required to complete the following. Indicate the job from your attached resume or other application form that verifies the answer you selected. OR Write in the space below your experience that supports your answer. In addition to listing your experience, you must include the employer's name and address, the title of the position, and the dates of employment. 		
1. Please select the answer that best describes your experience demonstrating the ability	Response must support answer circled in Column A.		
 to provide direct supervision over employees/ supervisors to accomplish production and quality standards. (Circle the appropriate letter.) a. As my primary responsibility, I have experience with both of the following: As my primary responsibility, I have experience with both of the following: managing a staff of 30 or more employees that included at least two levels/tiers of subordinate management (e.g. I supervised manager(s) who, in turn, supervised other supervisor(s) or team-lead(s)); and managing a staff to accomplish production and quality standards. b. As my primary responsibility, I have experience with both of the following: a) managing a staff of 15 or more employees that included at least two levels of subordinate management (e.g. I supervised manager(s) who, in turn, supervised other supervisor(s) or team-lead(s)); and, managing a staff to accomplish production and/or quality standards. c. I have experience with both of the following: managing at least one level/tier of subordinate management (e.g., I supervised supervisor(s)/team lead(s)); and, managing a staff to accomplish production and/or quality standards. 			
d. My experience is less than what is described above.2. Please select the answer that best describes your experience monitoring the quality of	Response must support answer circled in Column A.		
data collection processes, performance, or results. (Circle the appropriate letter.) a. As a routine and critical component of my position, I was responsible for assuring the quality of quantitative data from work-units outside of my own staff as well as my own work unit. This responsibility included the review of data from a corporate/organizational perspective and from reports provided by various sources from within my organization. I identified data variance from standards, made recommendations to management, and implemented required modifications that affected work units outside of my own. Specifically, I analyzed quantitative data that was critical to the performance of other work units as well as my own (including budget or production data), and made recommendations on how to improve the performance quality of different work units.			

EVALUATION CRITERIA STATEMENT FOR			
ASSISTANT MANAGER FOR (
COLUMN A	COLUMN B		
b. As a routine and critical component of my position, I was responsible for assuring the quality of my work-unit's performance and/or quantitative data. This responsibility included analyzing management reports of data , ensuring that my work-unit was within appropriate standards, and implementing changes within my work-unit, if necessary, to meet the organization's expectations, and keep my work unit's performance within tolerable variance. This specifically included the analysis of quantitative/numeric data that was critical to the performance of my work- unit (including budget or production data).			
 C. As a routine and critical component of my position, I was responsible for assuring the quality of work for those I supervised. This specifically included the analysis of either qualitative or quantitative data critical to the performance of my work-unit. For example, I monitored the quality of my employees' performance, edited documents, and/or reviewed work products. This work was primarily limited to my own work-unit and I did not have to analyze organizational data reports for quality assurance. d. My experience is less than what is described above. 			
3. Please select the answer that best describes your experience with using data to recognize and correct budget, quality, and production problems. (Circle the appropriate letter.)	Response must support answer circled in Column A.		
a. I have analyzed budget, quality, and production data in order to identify problems and <u>implement</u> corrective actions. I have used the information to persuasively communicate technical information and advice to managers.			
 I have analyzed budget, quality, and production data in order to identify problems and <u>recommend</u> corrective actions. I have used the information to persuasively communicate technical information and advice to managers. 			
c. I have experience using management reports to identify problems and have recommended or implemented corrective and effective action, but the data did not include budget, quality control, and production data. I have used the information to persuasively communicate technical information and advice to managers.			
d. My experience is less than what is described above.			

Declaration for Federal Employment

Form Approved OMB No. 3206-0182

Instructions |

The information collected on this form is used to determine your acceptability for Federal and Federal contract employment and your enrollment status in the Government's Life Insurance program. You may be asked to complete this form at any time during the hiring process. Follow instructions that the agency provides. If you are selected, before you are appointed you will be asked to update your responses on this form and on other materials submitted during the application process and then to recertify that your answers are true.

All your answers must be truthful and complete. A false statement on any part of this declaration or attached forms or sheets may be grounds for not hiring you, or for firing you after you begin work. Also, you may be punished by a fine or imprisonment (U.S. Code, title 18, section 1001).

Either type your responses on this form or print clearly in dark ink. If you need additional space, attach letter-size sheets (8.5" X 11"). Include your name, Social Security Number, and item number on each sheet. We recommend that you keep a photocopy of your completed form for your records.

Privacy Act Statement

The Office of Personnel Management is authorized to request this information under sections 1302, 3301, 3304, 3328, and 8716 of title 5, U. S. Code. Section 1104 of title 5 allows the Office of Personnel Management to delegate personnel management functions to other Federal agencies. If necessary, and usually in conjunction with another form or forms, this form may be used in conducting an investigation to determine your suitability or your ability to hold a security clearance, and it may be disclosed to authorized officials making similar, subsequent determinations.

Your Social Security Number (SSN) is needed to keep our records accurate, because other people may have the same name and birth date. Public Law 104-134 (April 26, 1996) asks Federal agencies to use this number to help identify individuals in agency records. Giving us your SSN or any other information is voluntary. However, if you do not give us your SSN or any other information requested, we cannot process your application. Incomplete addresses and ZIP Codes may also slow processing.

ROUTINE USES: Any disclosure of this record or information in this record is in accordance with routine uses found in System Notice OPM/GOVT-1, General Personnel Records. This system allows disclosure of information to: training facilities; organizations deciding claims for retirement, insurance, unemployment, or health benefits; officials in litigation or administrative proceedings where the Government is a party; law enforcement agencies concerning a violation of law or regulation; Federal agencies for statistical reports and studies; officials of labor organizations recognized by law in connection with representation of employees; Federal agencies or other sources requesting information for Federal agencies in connection with hiring or retaining, security clearance, security or suitability investigations, classifying jobs, contracting, or issuing licenses, grants, or other benefits; public and private organizations, including news media, which grant or publicize employee recognitions and awards; the Merit Systems Protection Board, the Office of Special Counsel, the Equal Employment Opportunity Commission, the Federal Labor Relations Authority, the National Archives and Records Administration, and Congressional offices in connection with their official functions; prospective non-Federal employers concerning tenure of employment, civil service status, length of service, and the date and nature of action for separation as shown on the SF 50 (or authorized exception) of a specifically identified individual; requesting organizations or individuals concerning the home address and other relevant information on those who might have contracted an illness or been exposed to a health hazard; authorized Federal and non-Federal agencies for use in computer matching; spouses or dependent children asking whether the employee has changed from a self-and-family to a self-only health benefits enrollment; individuals working on a contract, service, grant, cooperative agreement, or job for the Federal government; non-agency members of an agency's performance or other panel; and agency-appointed representatives of employees concerning information issued to the employees about fitness-for-duty or agency-filed disability retirement procedures.

Public Burden Statement

Public burden reporting for this collection of information is estimated to vary from 5 to 30 minutes with an average of 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of the collection of information, including suggestions for reducing this burden, to the U.S. Office of Personnel Management, Reports and Forms Manager (3206-0182), Washington, DC 20415-7900. The OMB number, 3206-0182, is valid. OPM may not collect this information, and you are not required to respond, unless this number is displayed.

Declaration for Federal Employment

Form Approved OMB No. 3206-0182

GENERAL INFORMATION				
1.	FULL NAME (First, middle, last)	2. SOCIAL SECURITY NUMBER		
	•	•		
3.	PLACE OF BIRTH (Include city and state or country)	4. DATE OF BIRTH (MM/DD/YYYY)		
	◆	*		
5.	OTHER NAMES EVER USED (For example, maiden name, nickname, etc)	6. PHONE NUMBERS (Include area codes)		
	•	Day ◆		
		Night ◆		
If y	lective Service Registration but are a male born after December 31, 1959, and are at least 18 years of age, civil serving must register with the Selective Service System, unless you meet certain exemptions.	ce employment law (5 U.S.C. 3328) requires that		
7b.	 7a. Are you a male born after December 31, 1959? 7b. Have you registered with the Selective Service System? 7c. If "NO," describe your reason(s) in item #16. NO If "NO" skip 7b and 7c. If "YES" go to 7b. NO If "NO" go to 7c. 			
Mi	litary Service			
8.	-	Provide information below NO		
	If you answered "YES," list the branch, dates, and type of discharge for all active duty If your only active duty was training in the Reserves or National Guard, answer "NO."	<i>'.</i>		
	Branch From To	Type of Discharge		
	DIATION MM/DD/YYYY MM/DD/YYYY	rype or Discharge		
Ва	ckground Information			
For	all questions, provide all additional requested information under item 16 or on at list will be considered. However, in most cases you can still be considered for Federal j			
fine if fi	questions 9,10, and 11, your answers should include convictions resulting from a pleader of \$300 or less, (2) any violation of law committed before your 16th birthday, (3) any violation before your 16th birthday, (3) any violation decided in juvenile court or under a Youth Offender law, (4) any conviction set asid ilar state law, and (5) any conviction for which the record was expunged under Federal	iolation of law committed before your 18th birthday e under the Federal Youth Corrections Act or		
9.	During the last 10 years, have you been convicted, been imprisoned, been on probatic (Includes felonies, firearms or explosives violations, misdemeanors, and all other offer to provide the date, explanation of the violation, place of occurrence, and the name as department or court involved.	nses.) If "YES," use item 16		
10.	Have you been convicted by a military court-martial in the past 10 years? (If no military "YES," use item 16 to provide the date, explanation of the violation, place of occurrence of the military authority or court involved.	·		
11.	Are you now under charges for any violation of law? If "YES," use item 16 to provide the violation, place of occurrence, and the name and address of the police department or			
12.	During the last 5 years, have you been fired from any job for any reason, did you quit a would be fired, did you leave any job by mutual agreement because of specific problem. Federal employment by the Office of Personnel Management or any other Federal age to provide the date, an explanation of the problem, reason for leaving, and the employ	ns, or were you debarred from YES NO ency? If "YES," use item 16		
13.	Are you delinquent on any Federal debt? (Includes delinquencies arising from Federal benefits, and other debts to the U.S. Government, plus defaults of Federally guarantee student and home mortgage loans.) If "YES," use item 16 to provide the type, length, or default, and steps that you are taking to correct the error or repay the debt.	ed or insured loans such as		

Declaration for Federal Employment

Form Approved: OMB No. 3206-0182

Δda	ditional Questions				
14.	Do any of your relatives work for the agency or government organization to which you are submitting this form? (Include: father, mother, husband, wife, son, daughter, brother, sister, uncle, aunt, first cousin, nephew, niece, father-in-law, mother-in-law, son-in-law, daughter-in-law, brother-in-law, sister-in-law, stepfather, stepmother, stepson, stepdaughter, stepbrother, stepsister, half brother, and half sister.) If "YES," use item 16 to provide the relative's name, relationship, and the department, agency, or branch of the Armed Forces for which your relative works.				
15.	Do you receive, or have you ever applied for, retirement pay, pension, or other retired pay based on military, Federal civilian, or District of Columbia Government service?				
Con	ntinuation Space / Agency Optional Questions ————————————————————————————————————				
16.	6. Provide details requested in items 7 through 15 and 18c in the space below or on attached sheets. Be sure to identify attached sheets with your name, Social Security Number, and item number, and to include ZIP Codes in all addresses. If any questions are printed below please answer as instructed (these questions are specific to your position and your agency is authorized to ask them).				
	rtifications / Additional Questions LICANT: If you are applying for a position and have not yet been selected, carefully review your answers on this form and any				
	ched sheets. When this form and all attached materials are accurate, read item 17, and complete 17a.				
APPOINTEE: If you are being appointed, carefully review your answers on this form and any attached sheets, including any other application materials that your agency has attached to this form. If any information requires correction to be accurate as of the date you are signing, make changes on this form or the attachments and/or provide updated information on additional sheets, initialing and dating all changes and additions. When this form and all attached materials are accurate, read item 17, complete 17b, read 18, and answer 18a, 18b, and 18c as appropriate.					
17.	I certify that, to the best of my knowledge and belief, all of the information on and attached to this Declaration for Federal Employment, including any attached application materials, is true, correct, complete, and made in good faith. I understand that a false or fraudulent answer to any question or item on any part of this declaration or its attachments may be grounds for not hiring me, or for firing me after I begin work, and may be punishable by fine or imprisonment. I understand that any information I give may be investigated for purposes of determining eligibility for Federal employment as allowed by law or Presidential order. I consent to the release of information about my ability and fitness for Federal employment by employers, schools, law enforcement agencies, and other individuals and organizations to investigators, personnel specialists, and other authorized employees or representatives of the Federal Government. I understand that for financial or lending institutions, medical institutions, hospitals, health care professionals, and some other sources of information, a separate specific release may be needed, and I may be contacted for such a release at a later date.				
17a.	Applicant's Signature: (Sign in ink) Date — Appointing Officer: Enter Date of Appointment or Conversion MM / DD / YYYY				
17b.	Appointee's Signature: Date				
18.	Appointee (Only respond if you have been employed by the Federal Government before): Your elections of life insurance during previous Federal employment may affect your eligibility for life insurance during your new appointment. These questions are asked to help your personnel office make a correct determination.				
18a.	When did you leave your last Federal job? DATE: MM / DD / YYYY				
18b.	When you worked for the Federal Government the last time, did you waive Basic Life Insurance or any type of optional life insurance?				
18c.	If you answered "YES" to item 18b, did you later cancel the waiver(s)? If your answer to item 18c is "NO," use item 16 to identify the type(s) of insurance for which waivers were not canceled.				

Employment References Worksheet

Applicant's Name:		_
Applicant's Phone #:		_
Please complete the for	m below, and include with your application package.	Include only those
references you approve	us to contact.	

	Professional References (include supervisors and others who know you in the work place)			
		Phone #s (Include Area		Relationship to
	First and Last Name	Code)	Email address if known	you
1		(W)		
		(C)		
		(H)		
2		(W)		
		(C)		
		(H)		
3		(W)		
		(C)		
		(H)		

Personal References (do not include relatives or partners)				
		Phone #s (Include Area		Relationship to
	First and Last Name	Code)	Email address if known	you
1		(W)		
		(C)		
		(H)		
2		(W)		
		(C)		
		(H)		
3		(W)		
		(C)		
		(H)		